



PROCESS ANALYTICAL INSTRUMENTS DIVISION

3375 N. Delaware Street, Chandler, AZ 85225

Email us at ccs.azic@ametek.com

Tel 800.528.7411 or 602.470.1414

www.brookfieldengineering.com

JEROME REPAIR RETURN FORM

IMPORTANT:

1. **BEFORE RETURNING YOUR INSTRUMENT, YOU MUST CALL BROOKFIELD OR GO ONLINE FOR A RETURN AUTHORIZATION NUMBER! FAILURE TO DO SO MAY RESULT IN A LONGER REPAIR TIME!**
2. There is a \$384.00 evaluation fee. This fee will be waived for instruments that receive service.
3. **A PDF or hard copy is required for all Purchase Orders** and must include the following information:
 - Issued in the name of: **AMETEK Brookfield**
 - **Payment Terms (if eligible): NET 30; Freight terms FOB Chandler, AZ.**

CONTACT/USER INFORMATION

Primary Contact: _____ Date: _____

Phone No. _____ / Fax No. _____

Email: _____

BILLING:

Company: _____ Contact: _____

Address: _____

SHIPPING:

Company: _____ Contact: _____

Address: _____

INSTRUMENT INFORMATION

If you have stored results, tests or user profiles in the internal memory of your Jerome Analyzers, AMETEK Brookfield recommends that you create a back-up file before returning the instrument in for service.

Model: _____ Serial No: _____

While your instrument is in for service, it is our practice to update the firmware to be the latest available version.

Check this box here if you do not wish to have your instruments firmware updated.

Please describe all problems/malfunctions:

* NOTE: If the instrument was exposed to hazardous material, contact Brookfield with the SDS for approval prior to shipment. After approval to ship the unit, it must be decontaminated BEFORE returning to Brookfield and an SDS for the hazardous material must be included with the instrument.

Please check this box if you received a Service Reminder Email for this instrument.

SERVICES Please check the box of all service(s) required.

Instruments:

- Calibration & Certification Service for Jerome J405 or X431 \$680.00
- Calibration & Certification Service for Jerome J505 \$1000.00
- Calibration & Certification Service for Jerome J605 or X631 \$1000.00
- Calibration & Certification Service for Jerome Functional Test Module \$600.00
- Calibration & Certification Service for Jerome Functional Test Module with Perm Tube \$1000.00

* The above prices are general estimate prices. If additional parts, labor or repairs are required they will be billed at list price. We notify customers of repairs beyond \$2,500.00, for approval.

Additional Services:

- Jerome Loaner (Available Upon Request Only: Domestic Customer) \$228.00
- Jerome Storage Fee Per Month (Assessed starting day 61 after Final Quote) \$300.00
- Jerome Repair Labor Per Hour \$192.00
- Calibration Check 0.010mg/m3 (X431/J405) \$350.00
- Calibration Check 0.100mg/m3 (J505/J405) \$350.00
- Calibration Check 0.025mg/m3 (X431) \$350.00
- Calibration Check 0.300mg/m3 (J505) \$350.00
- Calibration Check 0.005ppm (J605) \$350.00
- Calibration Check 0.050ppm (J605) \$350.00
- Data Logger Check \$200.00
- Calibration 10:1 Dilution Module \$400.00
- RUSH Service (Available Upon Request Only) \$300.00

RETURN SHIPPING F.O.B. Chandler, AZ

- FED EX:** Ground option (Not on J505) Std. Overnight Pri. Overnight
 2nd Day 3rd Day

Fed Ex Account Number: _____

- UPS:** Ground option (Not on J505) Next Day 2nd Day 3rd Day

**UPS required for all FTM and Perm Tube shipments.

UPS Account Number: _____

**PLEASE ATTACH A COPY OF
YOUR PURCHASE ORDER.**

Return Authorization Number :

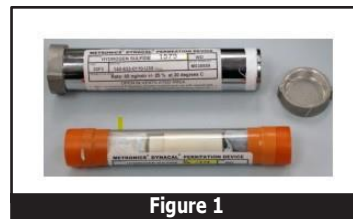
PACKAGING INSTRUCTIONS TO RETURN A JEROME FOR REPAIR OR CALIBRATION

RUSH SERVICE MUST BE INDICATED ON THIS FORM AND CLEARLY MARKED ON THE OUTSIDE OF YOUR SHIPPING PACKAGE. ALL INSTRUMENTS RETURNED FOR REPAIR REQUIRE A RETURN AUTHORIZATION NUMBER.

Using these instructions, return the Jerome to the attention of the Repair Department (see address below).

Please call our Repair Department for a Return Authorization Number. Failure to do so may delay the repair process.

- Remove and return FTM repairs by removing the perm tube from the FTM and return perm tube shipped in original canister. Perm tube must ship with the instrument.
- Include SDS sheets for all hazardous materials tested with this instrument, after approval to ship the unit.
- Pack the instrument in its original case. Cases are available for immediate shipment from Brookfield. If you do not have a case, you may ship Jerome in any box as long as they have enough material to snugly support it. Avoid using foam peanuts or shredded paper.
- Do not ship any accessories or accessory kits as AMETEK Brookfield is not responsible for lost or missing items. Accessories include: manuals, probes, power cables, probes, etc.
- Fill out page 1 of this *Repair Return Form* with as much information as possible to help expedite your service. This form can also be downloaded from our website:
www.brookfieldengineering.com
-or -
Email us at css.azic@ametek.com
TEL 800.528.7411 OR 602.470.1414
- Package the instrument and related items in a strong box for shipping. Mark the outside of the box with handling instructions and your return authorization number.
Example: “Handle with Care” or
 “Fragile - Delicate Instrument”
 “Rush” if appropriate



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